



Returned product for all listed manufacturers MUST be segregated within the shipping container according to Debit Memorandum and Return Authorization, if applicable.

Deviations from these shipping procedures may prohibit processing and credit issuance.

Ship All Product Returns To: Stericycle RMS Trade Returns 2670 Executive Drive Indianapolis, IN 46241

Return Authorization for the following manufacturers can be obtained by providing your company information and debit memo number via one of the following methods:

Website: http://www.expertreturn.com

Non-CII Returns Email: gtr@stericycle.com

Non-CII Returns Fax: 877-546-9068

CII Controlled Email: CIIREquests@stericycle.com

CII Controlled Fax: 888-345-1445

Customer Service: 877-546-8441

Acorda Therapeutics, Inc

Actavis (Kadian returns only)

\*Ambi Pharmaceuticals

AstraZenca

\*\*Axcan Pharma Inc.

\*Baxter Anesthesia & Critical Care

\*Bristol-Meyers Squibb

Dey L.P.

\*Daiichi-Sankyo, Inc.

\*Eisai, Inc

Elan Corporation

Endo Pharmaceuticals

Ethex Corporation

Forest Pharmaceuticals

Generamedix

\*Hospira (C-II only)

‡JHP Pharmaceuticals

\*\*King Pharmaceuticals

\*MCR American Pharmaceuticals

Meda (formerly Medpointe Healthcare, Inc)

Mylan Pharmaceuticals

New American Therapeutics (NATX)

\*\*Paddock Laboratories

Par Pharmaceuticals, Inc

Ranbaxy Laboratories

Ranbaxy Pharmaceutical

Smith & Nephew

Spear

Ther-Rx Corporation

UDL Laboratories

Vivus, Inc.

Wallace Pharmaceuticals

Warner Chilcott

Watson Pharmaceuticals

‡‡ Xanodyne Pharmaceuticals

\*Zydus Pharmaceutical

Please Note:

\*Shipper must use Manufacturer Specific Return Authorization

\*\*Manufacturer requires Return Authorization

‡ Manufacturer requires Return Authorization for damages/exceptions only

‡‡ Manufacturer requires Pre-Approval for Damaged returns – FAX Request to 888-570-1659

Special Instruction Clients:

\*Triax- Request RAFs via Rx Crossroads – email: triaxcs@rxcrossroads.com Fax: 888-556-7337 Phone: 866-488-7429

\*New American Therapeutics via NATX Customer Service: Phone: 888-489-5937 Fax: 877-416-9822

Return Authorization for the following manufacturers can be obtained by contacting Client Services at the numbers below:

Table with 4 columns: Manufacturer, Phone, Fax, and RGA Status. Includes GlaxoSmithKline, JOM Pharmaceuticals, Sunovion, Takeda Pharmaceuticals, and TAP Pharmaceuticals.

Manufacturers' Return Goods Policies viewable at http://www.expertreturn.com